

The Prosumers' Choice

## **USER GUIDE**

## Aleratec DVD/CD RoboRacer SA™



Part No. 280112, 280112EUR

## Copyright/Model Identification

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Please record the following information claim:	on to help expedite any warranty
Model No.	_ Serial No
Date Purchased	
Place of Purchase	

The Aleratec DVD/CD RoboRacer SA is used only to back up personal data and to edit personal audio tracks. The copyright of the duplicated disc made from the DVD/CD RoboRacer SA is belonged to the author or company of the source disc. Any unauthorized copying, or editing of a copyright disk, in full or part is strictly prohibited.

#### Radio/TV Interference Statement

The equipment described in this guide emits radio frequency energy. If it is not installed in accordance with the manufacturer's instructions, it may cause interference with radio or television reception.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy. If not installed and used in accordance with the instruction manual, this equipment may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be verified by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an electrical outlet on a circuit that is different from the circuit to which the receiver is connected.
- Consult your dealer or an experienced radio/TV technician for help.

This equipment has been certified to comply with the limits for a Class B computing device, pursuant to FCC Rules. In order to maintain compliance with FCC regulations, shielded cables must be used with this equipment. Operation with non-approved equipment or unshielded cables is likely to result in interference to radio and TV reception. The user is cautioned that changes and/or modifications made to this equipment, without the approval of manufacturer, could void the user's authority to operate this equipment.

## **Safety Regulations**

#### **WARNING**

To prevent fire or shock hazard, do not expose the unit to rain or moisture.

To avoid electrical shock, do not open the cabinet. Refer servicing to authorized personnel only.

#### **CAUTION**

As the laser beam in these DVD/CD Duplicators is harmful to the eyes, do not attempt to disassemble the cabinet. Refer servicing to authorized personnel only.

The use of optical instruments with this product will increase eye hazard.

This DVD/CD Duplicator is classified as a CLASS 1 LASER PRODUCT.

The CLASS 1 LASER PRODUCT label is located on top of the internal drive enclosure.

CLASS 1 LASER PRODUCT

LASER KLASSE 1 PRODUKT

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#### Introduction

Thank you for purchasing this DVD/CD RoboRacer SA. Please read this User Guide thoroughly before using this product.

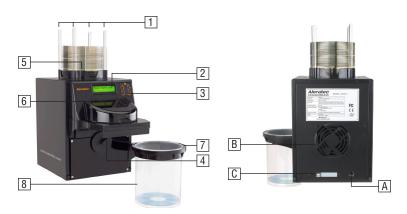
- Page 2 shows the Key Features of the DVD/CD RoboRacer SA
- Page 3 shows the Duplicator LCD Display Panel.

#### Included Items

- 1 DVD/CD RoboRacer SA
- 1 Disc Output Bin Holder
- 1 100-Disc Capacity Disc Output Bin
- 1 50-Disc Capacity Disc Output Bin
- 4 100-Disc Capacity Guide Rods
- 4 50-Disc Capacity Guide Rods
- 1 USB 2.0 Cable
- 1 Power Cord
- Software/User Guide CD
- UK Power Plug Adapter (280112EUR only)
- EU Power Plug Adapter (280112EUR only)

## Introduction

#### Key Items - DVD/CD RoboRacer SA

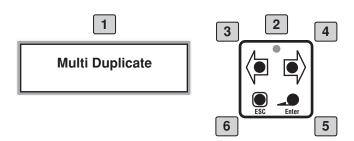


- 1. Clear Plastic Disc Guide Rods
- 2. LCD Display Panel
- 3. Control Panel
- 4. Disc Tray Control Arm
- 5. Disc Input Bin
- 6. Protective Cover
- 7. Disc Bin Holder
- 8. Disc Output Bin

- A. Power Plug
- B. High Performance Cooling Fan
- C. USB

## Introduction

#### **DVD/CD RoboRacer SA Display Panel**



- **1** Display shows all functions and messages
- **2** Power Indicator
- 3 LEFT Scroll Button
- 4 RIGHT Scroll Button
- **5 ENTER** Button

The left and right scroll buttons are used to navigate through the operating menu, while the enter and escape buttons are used to select or cancel menu settings.

**6 ESCAPE** Button

#### **Precautions**

Before installing your DVD/CD RoboRacer SA, please read the following.

#### Installation

Avoid placing the DVD/CD RoboRacer SA in a location subject to:

- · High humidity
- · High temperature
- · Excessive dust
- Mechanical vibration
- Direct sunlight
- · Electromagnetic radiation

#### Operation

Do not move the DVD/CD RoboRacer SA during operation. This may cause it to malfunction during operations.

Note: Choose a Good Location

- 1. Allow adequate clearance for moving parts.
- 2. When placing the duplicator on the side/edge of a tabletop ensure that all four foot pads are in complete contact with the surface of the table.
- Do not place near heat sources such as radiators or air ducts, or in a place subject to direct sunlight, excessive dust, mechanical vibration or shock.
- 4. Good care will help assure maximum product life. Improper operating environment and misuse may void the warranty.
- 5. Turn the duplicator off and leave unplugged when not in use.

#### **Overview**

#### Main Menu

This section provides a listing of the functions on the DVD/CD RoboRacer SA. Detailed descriptions of each function are given in the next section. The functions are numbered for easy reference; these numbers are also used in the next section.

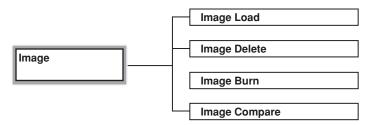
There are 5 main menu items that will display in the DVD/CD RoboRacer SA Display Panel. These are:

Multi Duplicate
Compare
Image
USB Mode
Setup

## Overview

#### **Subfunctions**

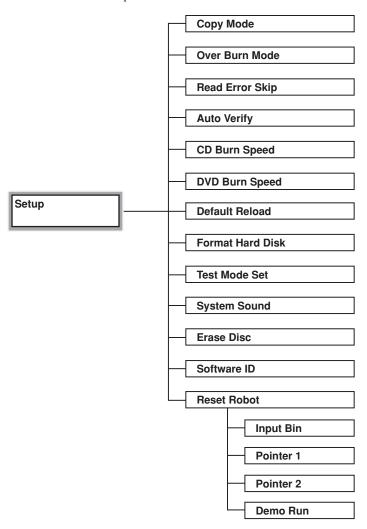
The main menu "Image" function has 4 subfunctions. These are:



#### **Overview**

#### **Subfunctions**

The main menu "Setup" function has 13 subfunctions. These are:



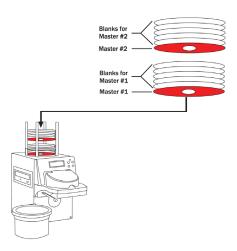
#### Main Menu: Multi Duplicate

This is the default mode of the DVD/CD RoboRacer SA controller. This function will activate the duplication process.



 Load a source disc in the input bin and load blank discs for the number of copies needed.

Multi Duplicate has a special feature that will produce copies of multiple source discs automatically. Multiple source discs can be interleaved within blank target discs loaded in the DVD/CD RoboRacer SA to produce copies of multiple source discs in one session. Start by loading the first source disc and the desired number of blank discs for copies, then load the next source disc and blank discs for copies of the next source and so on.



Press ENTER ( ) and the machine will produce the desired number of copies of each source disc automatically.

#### Main Menu: Compare

Compare will perform a bit by bit comparison of the disc copies loaded on the input bin to the source disc.

Press the LEFT/RIGHT arrow keys ( ) to navigate to the "Compare" function.



2. Press **ENTER** ( ) to begin compare.



- 3. Load the disc to be checked.
- 4. Use the **ESCAPE** (**①**) key to return to the Main Menu.

#### Main Menu: Image

Four image subfunctions manage the disc images on the built in hard disk drive. These are:

Image Load

Image Compare

Image Burn

Image Delete

1. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "Image" function.



#### Main Menu: Image - continued

#### Image Load

"Image Load" will copy an image of a source disc loaded in the input bin to a chosen hard drive partition.

1. Press **ENTER** ( ) key to enter the subfunction menu.



2. Press ENTER ( and use the LEFT/RIGHT arrow keys ( to select the partition location.

Select Partition No Image

If there is a file size being displayed in the chosen partition, the image will be overwritten. The partitions are labeled alphabetically.

3. Press **ENTER** ( ) to load the image on the HDD.

When the image load is complete, the source disc will be ejected to the output bin.

4. Use the **ESCAPE** (**②**) key to return to the Main Menu.

#### Image Compare

This function will perform a bit by bit comparison of the disc copies loaded in the input bin to the image on the hard drive selected.

- 1. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "Image" function.
- 2. Press **ENTER** ( ) key to enter the subfunction menu.
- 3. Press the LEFT/RIGHT arrow keys ( to navigate to the "Image Compare".



4. Press **ENTER** ( ) and select the partition to be compared.

Select Partition A 4174MB

- 5. Press **ENTER** (**-**) to start.
- 6. Use the **ESCAPE** ( ) key to return to the Main Menu.

#### Image Burn

This function will select the source image from the hard drive and burn the desired number of copies.

- 1. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "Image" function.
- 2. Press ENTER ( ) key to enter the subfunction menu.
- 3. Press the **LEFT/RIGHT** arrow keys ( to navigate to "Image Burn".

Image Burn

4. Press **ENTER** ( ) and select the partition to be burned.

Select Partition A 4174MB

- 5. Press **ENTER** ( ) to select the partition you want. The "Quantity" menu will now display.
- 6. Press the LEFT/RIGHT arrow keys ( to select the desired number of copies.
- 7. Use the **ESCAPE** ( ) key to return to the Main Menu.

#### Main Menu: Image - continued

#### Image Delete

Using this function you can select a partition to be deleted from the hard drive.

- 1. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "Image" function
- 2. Press **ENTER** ( ) key to enter the subfunction menu.
- 3. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "Image Delete".



4. Press ENTER ( ) and select the partition to be deleted.



- 5. Press **ENTER** ( ) to delete the image file.
- 6. Use the **ESCAPE** ( ) key to return to the Main Menu.

#### Main Menu: USB Mode

The "USB mode" activates the connection from the DVD/CD RoboRacer SA built in hard disk drive to a PC.

1. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "USB Mode" function.



2. Press **ENTER** ( ) and the system will ask you if you want to enter the "USB mode".

Enter USB Mode Are you sure ?

3. Press **ENTER** ( again to make the connection.

Allow the duplicator and the PC time to register the USB connection before accessing the drives on the RoboRacer SA.

Once the USB connection is made, you must go back to the "USB Mode" and press **ESCAPE** and then **ENTER** to leave the USB connection and return to the "Stand Alone Mode".

You cannot see the HDD, only the DVD/CD drive in "My Computer" because the HDD is formatted with a special file format that can only be read by the RoboRacer SA controller. Only the "Image Manager" program, covered in the next pages, can send files to the HDD.

#### Main Menu: USB Mode

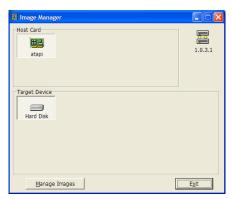
First install the Image Manager software included on the Software/User Guide CD.

#### **Using Image Manager**

- 1. Once the Image Manager software is installed, put the RoboRacer SA into USB Mode and connect the device to your PC.
- 2. After Windows has finished registering the device you will have access to the HDD through the Image Manager software.
- 3. To load an image file to the RoboRacer SA's HDD, start the Image Manager software.

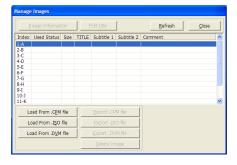


The first screen that will appear will be the image you see below.
 Select the "Manage Images" button located at the lower left corner of the screen.



5. After clicking on the "Manage Images" button, you will see a table where each partition is or will be located on the HDD.

- 6. Click on the table row to choose which partition you will load the image onto. The row selected will be highlighted in blue. The letter you see in the Index column is the same as the letter used to locate the image when you return the duplicator back to stand alone mode (USB Mode off).
  - a. Click the **Load From .CPM file** to load a .CPM image file. This file type is used by the duplicator in stand alone mode when you load a disc onto the HDD using the Image Load feature.
  - b. Click the Load From .ISO file to load a standard ISO image file. To create ISO images from your computer, you can install the Nero software (see disc included). See page 29 for detailed instructions about the Nero software.
  - c. The **Load From .DVM file** is also available.



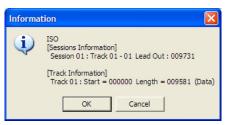
7. If you want to load an image such as an already existing ISO image, choose the **Load From ISO file** and locate the file that you wish to load.



#### Main Menu: USB Mode

#### Using Image Manager - continued

8. Once you click **Open** you will see the Information screen appear. Click the **OK** button to begin loading the disc image.



9. The Manage Images screen will appear and display the status of the image load. The screen will then disappear when the transfer is completed.

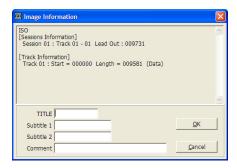




10. You will now see the image file you just loaded onto the duplicator's HDD in the partition that you chose.



11. If you would like to edit the image information so that you can easily find the image, select the "Edit Title" button at the top of the Manage Images screen to add a description to the selected image file.



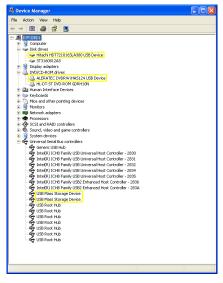
- 12. If you would like to export the image files on the duplicator's HDD onto the PC, select the image that you would like to export. Then click the **Export to (ISO, CPM, DVM) file** button. This option is useful if you do not have an original ISO file and had loaded a disc image in the RoboRacer SA using the Image Load feature, which as described earlier will create a .CPM image file.
- 13. When you are finished using the Image Manager click the **Close** button in the upper right corner of the Manage Images screen and then click the **Exit** button in the main menu for the Image Manager.
- 14. Take the RoboRacer SA out of USB Mode by pressing the **ESCAPE** (♠) button and then press **ENTER** (♠).
- 15. Burn the image located in the partition just loaded by following the "Image Burn" procedure outlined on page 11 of this User Guide.

#### **Troubleshooting Image Manager**

 If the Image manager is not starting and the screen displays this Error message, please make sure that the duplicator is in USB Mode. The duplicator's screen will display as "Leave USB Mode, Press ESC Key" while it is in USB Mode.



2. To make sure the duplicator has been properly installed in Windows, go to Device Manager and check to make sure that the devices highlighted below are being displayed without errors. Please note that the exact name of the device may be different. If the HDD belonging to the duplicator is not displayed, then the Image Manager program will display the above error.

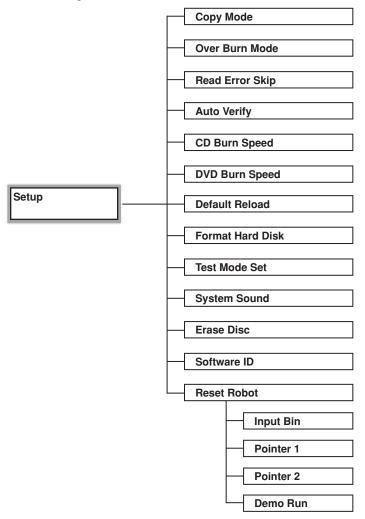


3. If the HDD is being properly recognized in Windows, try exiting USB Mode and then scroll to the Setup menu, press **ENTER** and then scroll to the Format HDD submenu option and press **ENTER** to format the HDD. Please note that any information on the HDD will be erased. If the HDD needs to be reformatted, the reason may be because the power was cut while the drive was in use.

#### Main Menu: Setup

1. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "Setup" function.

The Setup function has 13 subfunctions. These are:



<sup>\*</sup>The "Setup" subfunction "Reset Robot" has four additional subfunctions.

#### Main Menu: Setup - continued

#### Copy Mode

Press the LEFT/RIGHT arrow keys ( to navigate to the "Setup" function.



2. Press **ENTER** ( ) key to enter the subfunction menu "Copy Mode".



- 3. Press the **ENTER** ( ) key to navigate to the first option "DAO" (Disc at Once).
- 4. Press the **LEFT/RIGHT** arrow keys ( to navigate to the second option "TAO" (Track at Once).
- 5. Press **ENTER** ( ) to select the option you are viewing. The current option selected will be denoted with an "\*".
- 6. Use the **ESCAPE** ( ) key to return to the Main Menu.

#### Over Burn Mode

When enabled, this function will burn data to a normally unused area along the outer diameter of the disc. This feature can increase the disc capacity by a small amount.

1. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "Setup" function.



2. Press ENTER (→) key to enter the subfunction menu "Over burn Mode".

Setup Over burn mode

3. Press the **ENTER** ( ) key to navigate to the first option "Disable".

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- Press the LEFT/RIGHT arrow keys ( ( to navigate to the second option "Enable".
- 5. Press **ENTER** (**...**) to select the option you are viewing. The current option selected will be denoted with an "\*".
- 6. Use the **ESCAPE** ( ) key to return to the Main Menu.

#### Read Error Skip

If the source disc is damaged or of poor quality, enabling this function may allow making a useable copy. With Read error skip disable, burning will continue even if errors are detected. When enabled, the duplicator will stop if errors are detected.

Press the LEFT/RIGHT arrow keys ( to navigate to the "Setup" function.



- 2. Press **ENTER** ( ) key to enter the subfunction menu.
- 3. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "Read error skip".

Setup Read error skip

- 4. Press the ENTER ( ) key to navigate to the first option "Disable".
- 5. Press the **LEFT/RIGHT** arrow keys ( to navigate to the second option "Enable".
- 6. Press **ENTER** (**\_•**) to select the option you are viewing. The current option selected will be denoted with an "\*".
- 7. Use the **ESCAPE** (**()**) key to return to the Main Menu.

#### Main Menu: Setup - continued

#### **Auto Verify**

The "Auto Verify" function will test a disc for its readability in a ROM drive. This is not the same as "Compare". Enabling "Auto Verify" will perform "Verify" on all disc copies loaded in the input bin.

1. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "Setup" function.



- 2. Press **ENTER** ( ) key to enter the subfunction menu.
- 3. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "Auto Verify".



- 4. Press the **ENTER** ( ) key to navigate to the first option "Disable".
- 5. Press the **LEFT/RIGHT** arrow keys ( to navigate to the second option "Enable".
- 6. Press **ENTER** ( ) to select the option you are viewing. The current option selected will be denoted with an "\*".
- 7. Use the **ESCAPE** ( ) key to return to the Main Menu.

#### CD Burn Speed

The "CD burn speed" function allows adjustment of burn speed to increase yield and quality of copies.

1. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "Setup" function.



2. Press **ENTER** ( ) key to enter the subfunction menu.

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3. Press the LEFT/RIGHT arrow keys ( to navigate to the "CD burn speed".

Setup CD burn speed

- 4. Press the ENTER ( ) key to navigate to the first option "Maximum\*".
- 5. Press the LEFT/RIGHT arrow keys ( to navigate to the other burn speed increment options.
- 6. Press ENTER ( ) to select the speed you are viewing. The current option selected will be denoted with an "\*".
- 7. Use the **ESCAPE** ( ) key to return to the Main Menu.

#### **DVD Burn Speed**

The "DVD burn speed" function allows adjustment of burn speed to increase yield and quality of copies.

1. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "Setup" function.



- 2. Press **ENTER** ( ) key to enter the subfunction menu.
- 3. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "DVD burn speed".

Setup DVD burn speed

- 4. Press the ENTER ( ) key to navigate to the first option "Maximum\*".
- 5. Press the **LEFT/RIGHT** arrow keys ( to navigate to the other burn speed increment options.
- 6. Press ENTER ( ) to select the speed you are viewing. The current option selected will be denoted with an "\*".
- 7. Use the **ESCAPE** (**()**) key to return to the Main Menu.

#### Main Menu: Setup - continued

#### **Default Reload**

Selecting "Yes" will return all settings to the factory default.

1. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "Setup" function.



- 2. Press **ENTER** ( ) key to enter the subfunction menu.
- 3. Press the LEFT/RIGHT arrow keys ( to navigate to the "Default Reload".



- 4. Press the ENTER (→) key to navigate to the first option "No\*".
- 5. Press the LEFT/RIGHT arrow keys ( ( to navigate to the second option "Yes".
- 6. Press ENTER (\_\_)to change the settings to default.
- 7. Use the **ESCAPE** ( ) key to return to the Main Menu.

#### Format Hard Disk

1. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "Setup" function.



- 2. Press **ENTER** (**\_•**) key to enter the subfunction menu.
- 3. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "Format hard disc".

Setup Format hard disc

4. Press the **ENTER** (**a**) key to format the hard disc.



5. Use the **ESCAPE** (**①**) key to return to the Main Menu.

#### Test Mode Set

In test mode the duplicator will simulate burning but will not actually write data to the disc.

Press the LEFT/RIGHT arrow keys ( to navigate to the "Setup" function.



- 2. Press **ENTER** ( ) key to enter the subfunction menu.
- 3. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "Test Mode Set".

Setup Test Mode Set

- 4. Press the ENTER ( ) key to navigate to the first option "Copy\*".
- 5. Press the **LEFT/RIGHT** arrow keys (() to navigate to the other options "Test+Copy", and "Test".
- 6. Press **ENTER** (**...**) to select the option you are viewing. The current option selected will be denoted with an "\*".
- 7. Use the **ESCAPE** (**①**) key to return to the Main Menu.

#### Main Menu: Setup - continued

#### System Sound

This function turns the button sounds **ON** or **OFF**.

1. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "Setup" function.



- 2. Press **ENTER** ( ) key to enter the subfunction menu.
- 3. Press the LEFT/RIGHT arrow keys ( to navigate to the "System Sound" function.

Setup System Sound

4. Press the ENTER ( ) key to navigate to the first option "ON\*".



- 5. Press the **LEFT/RIGHT** arrow keys (()) to navigate to the other option "OFF".
- 6. Press **ENTER** ( ) to select the option you are viewing. The current option selected will be denoted with an "\*".
- 7. Use the **ESCAPE** (**a**) key to return to the Main Menu.

#### **Erase Disc**

This function erases DVD-RW and CD-RW discs.

1. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "Setup" function.



2. Press **ENTER** ( ) key to enter the subfunction menu.

3. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "Erase Disc" function.



- 4. Press the ENTER ( ) key to navigate to the first option "Full\*".
- 5. Press the **LEFT/RIGHT** arrow keys (() to navigate to the other option "Quick".
- 6. Press **ENTER** (\_•) to select the option you are viewing. The current option selected will be denoted with an "\*".
- 7. Use the **ESCAPE** (**()**) key to return to the Main Menu.

#### Software ID

(Used for Technical Support.)

#### Reset Robot

This menu manually controls the duplicators motor movements.

1. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "Setup" function.



- 2. Press **ENTER** ( ) key to enter the subfunction menu.
- 3. Press the **LEFT/RIGHT** arrow keys ( ( to navigate to the "Reset Robot".



- 4. Press the **ENTER** (**...**) key to navigate to the first option "Input Bin\*".
- 5. Press **ENTER** ( ) to cycle the input bin mechanism. If the mechanism has previously jammed, remove all of the discs in the input bin and activate this function to reset the mechanism.

#### Main Menu: Setup - continued

- 6. Press **ENTER** ( ) to lower the pointer to the output disc position. This option may be helpful for tech support.
- 7. Press **ENTER** ( ) to lower the pointer to the reject disc position. This option may be helpful for tech support.

#### Demo Run

This function activates a demo mode in which the DVD/CD RoboRacer SA automatically cycles discs without simulating or burning any data on them. The mode can be run with or without discs being loaded in the device. When the Demo Run mode is running, every sixth disc will be rejected.

1. Press the **LEFT/RIGHT** arrow keys ( to navigate to the "Setup" function.



- 2. Press **ENTER** ( ) key to enter the subfunction menu.
- 3. Press the **LEFT/RIGHT** arrow keys ( to navigate to the next option "Demo Run".



- 4. Press **ENTER** (\_•) to select the option you are viewing. The current option selected will be denoted with an "\*".
- 5. Use the **ESCAPE** (**()**) key to return to the Main Menu.

#### Nero Essentials Installation

1. Insert the Nero 7 Essentials CD into your PC. If Autoplay is enabled on your computer, you will automatically be taken to the Nero Essentials installer menu.

If Autoplay is not enabled, navigate to your PC's optical disc drive in My Computer, and either double-click the drive to explore the CD and run Setup.exe, or right click on the drive icon and click "Autoplay".



2. In the Nero Essentials installer menu, click on "Install Nero 7 Essentials" to begin the Nero installer.



3. After a short delay, Windows Installer will start the Nero installation Wizard. Follow the prompts to install the software.

#### Creating an Image with Nero

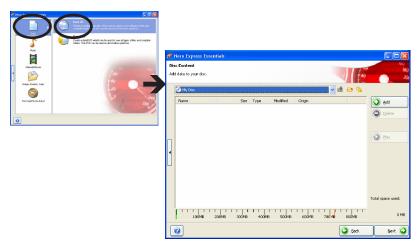
1. Start the Nero Express Essentials program.



2. The screen below will be displayed.



For this example choose "Data" and "Data CD".



#### Creating an Image with Nero - continued

3. Add any data file by using the "Add" option or by dragging and dropping a file or files into the large white area. When finished adding files, click the "Next" button.



4. In the final display before creating an image, make sure that "Image Recorder" in the dropdown menu to the right of "Current Recorder" is selected. Fill out the disc name if needed, and when ready, press the "Burn" button at the lower right.



5. After the burn button is pressed, the "Save Image File" screen will appear. In the lowest dropdown menu called "Save as type:" select "ISO Image Files (.iso)". Nero NRG files are not supported.

Type in the name you would like the image file to be called. Take note or choose where the file is to be saved so that it can be found for later use and then click the "Save" button.

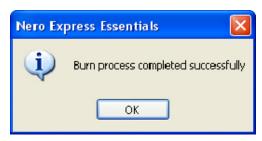


6. After clicking the "Save" button the "Write Progress Screen" will appear.



#### Creating an Image with Nero - continued

7. The image process is successful when Nero displays this screen.



## **Specifications**

Supported Media Types	<ul> <li>DVD-R/RW</li> <li>DVD+R/RW (Single Layer)</li> <li>DVD+R DL/DVD-R DL (Dual Layer)</li> <li>CD-R</li> <li>CD-RW</li> </ul>
Supported Formats	Most Industry Standard DVD and CD Formats
Recording Modes	Disk-at-Once     Track-at-Once
Copy Speeds	Selectable
Power Requirements	• 100-240 VAC (Universal Power Supply)
Dimensions (height x width x depth)	• 24.99cm x 35.5cm x 29.99cm • 9.84" (W) x 13.98" (D) x 11.81" (H)
Weight	• 5.44 kg (12.0 lbs)
Warranty	Limited 1 Year Parts and Labor

## **Technical Support**

After reading this User Guide, if you need additional assistance with this product, please contact Aleratec Technical Support. Our technical staff will be happy to assist you, but they may need your help to better assist you. Calling Aleratec Technical Support without all the necessary information can be both time consuming and frustrating. Therefore, please try to have the following information ready before calling:

- Serial Number the serial number is located on the back of the DVD/ CD Duplicator.
- Troubles your questions about the DVD/CD Duplicator. Please provide enough information about your problems so our technical staff can recreate and diagnose it.

#### **Technical Support Addresses and Phone Numbers**

► By e-mail: support@aleratec.com

By Telephone: 1-818-678-0484

Technical Support Group can be reached 8:00 AM to 5:00 PM, Pacific Time, Monday through Friday, excluding U.S. holidays.

Please try to call from a phone near your computer system.

Access is available 24 hours a day, 365 days a year, via:

The World Wide Web at: www.aleratec.com

FAX at: 1-818-678-0483

## **Service and Support**

#### Aleratec, Inc., Limited Warranty

This Limited Warranty covers defects encountered in the course of normal use of this product and does not apply to damage from improper use, abuse, accidents, unauthorized service, or inadequate packaging when shipping the product to Aleratec, Inc.

Aleratec, Inc. provides the following limited warranty for this product only if the product was originally purchased for use, not re-sale, from Aleratec, Inc., an Aleratec, Inc. authorized dealer or distributor, or any other Aleratec, Inc. approved reseller for this product. This product is warranted to be free from defects in workmanship and material for a period of one year from the date of your original purchase.

If the product fails during normal and proper use within the warranty period, Aleratec, Inc. will, at its option, repair or replace the product at no cost (except shipping and insurance). This limited warranty does not include service to repair damage from improper installation, accident, disaster, misuse, abuse, or modifications to the subsystem, or by any other causes unrelated to defective materials or workmanship.

## **Service and Support**

#### Please Note:

This Warranty is valid only within the United States and Puerto Rico, and applies only to products that are new and unopened on the date of purchase. For areas outside the United States and Puerto Rico, contact the authorized dealer from whom you purchased this product to determine which warranty, if any, applies.

THIS LIMITED WARRANTY CONSTITUTES YOUR SOLE AND EXCLUSIVE REMEDY, AND THE SOLE AND EXCLUSIVE LIABILITY OF ALERATEC, INC., AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OF ITEMS FOR A PARTICULAR PURPOSE.

Your sole remedy shall be repair or replacement, with new or refurbished components, as provided in this Limited Warranty. Aleratec, Inc. shall not be liable for any direct, indirect, special incidental products or consequential damages, including, but not limited to, any loss of data or loss of profits or business, regardless of the form of action or theory of liability resulting from any defect in, or use of, this product (even if Aleratec, Inc. has been advised of the possibility of such damages).

In any event, the liability of Aleratec, Inc. under this Limited Warranty, for damages to you or any third party, regardless of the form of action or theory of liability, shall not exceed the purchase price you paid for this product.

Some states do not allow limitations of the disclaimer of implied warranties, the period an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the exclusions and limitations stipulated in this Limited Warranty may not apply to you. This Limited Warranty gives you specific legal rights, and you may have other rights which vary from state to state.

## **Service and Support**

#### To Obtain Warranty Service:

You must ship your subsystem to the authorized dealer where your subsystem was purchased within the one year warranty period and no later than thirty days after discovery of claimed defect, whichever occurs first. In either case, you must provide proof of original purchase before any warranty service can be performed. Products and parts provided as a result of warranty service may be other than new but will be in good working order and become your property at the time of exchange. At the same time, the exchanged products or parts become the property of Aleratec, Inc.

When shipping the subsystem for service, you agree to insure the Duplicator, to prepay shipping charges, and to use the original shipping container or equivalent. Any service outside the scope of this limited warranty shall be at Aleratec, Inc.'s or its Authorized Service Provider's rates and terms then in effect.

This warranty gives you specific legal rights; you may also have other rights which vary from state to state.

## **Technical Support FAX Back Form**

# Aleratec, Inc. Technical Support Fax Back Form

Please record the following information to help expedite any warranty claim: Model No.: Serial No.: Date Purchased Place of Purchase: To: Technical Support Group FAX: 1-818-678-0483 FROM: FAX: E-MAIL RE: TEL: DATE: # OF PAGES: I am experiencing the following problems with my DVD/CD Duplicator:

By answering these questions, your problem will be solved more rapidly. Make copies as necessary. You can reach us electronically at: www.aleratec. com on the internet.

Document Number: 9399062\_ENG\_Rev. K Specifications subject to change without notice.

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